

EBSCO Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Accel5

Report Date: February 2022

Product Description: *Accel5* provides concise, actionable content to enable employees to develop critical soft skills such as communication, teamwork, leadership, innovation, managing change and many more. Content is designed to be consumed in five minutes or less, making *Accel5* ideal for busy professionals at all career levels

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Notes: All known issues currently being evaluated for fix in 2022-23

Evaluation Methods Used: October 2021 audit by Deque Systems in Windows (Chrome + NVDA), axe devtools

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Video player thumbnail does not have appropriate alt text. However, the video player area has an accessible label and nearby, contextual text. User impact is to hear an unidentifiable image, but no blockers to workflow Social media icons missing text alternative
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.3.1 Info and Relationships (Level A)	Partially Supports	Some visual headings are not indicated semantically Comments form is missing a programmatically associated label
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	Star rating area uses color alone to indicate selected state
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	Language menu and content star rating controls are not operable with the keyboard
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	“View more” links in multiple locations do not have sufficient context
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	The accessible name for the search box is “Search” unlike the visible “Search for content”
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Partially supports	The incorrect password error for user profile login is not conveyed directly to the screen reader, but is available in text
3.3.2 Labels or Instructions (Level A)	Partially supports	Elements in the comments and bookmarks section are missing visible labels
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	There are missing names and states in the navigation panel, dashboard, footer, book summary page and video page

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	User profile fields are missing proper autocomplete

Criteria	Conformance Level	Remarks and Explanations
		values
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	Some text in the user profile and detail record pages has insufficient contrast
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	Horizontal scrolling is required at 320px on the account info page
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	There are a number of icons and visual states throughout the application that have insufficient contrast
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Partially supports	Certain labels do not clearly describe topic or purpose, or may read in a confusing order
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Does not support	The human readable languages in the language dropdown do not have the proper programmatic language identifier
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	The 'Number of results' and 'incorrect password' status messages are not announced directly to the screen reader, but are available as text